



- ADDRESS** : Singaraja – Amlapura Street #100, Desa Tembok
Tejakula – Buleleng
Bali – Indonesia
+60 3 2783 1000
- ADMINISTRATION & RESERVATION TEL** : +60 3 2148 7397
- FACSIMILE** : +60 3 2148 7397
- E-MAIL ADDRESS** : travelcentre@ytlhotels.com.my
- RESORT MANAGER** : Chik Lai Ping
- NO. OF ROOMS** : 31
- ROOM TYPES** : 12 Superior Rooms (45 m²)
15 Deluxe Rooms (45 m²)
2 Suites (90 m²)
2 Villas (180 m²)
- CHECK-IN TIME** : 3 pm
- CHECK-OUT TIME** : 12 noon
- DESCRIPTION** : **27 SUPERIOR & DELUXE ROOMS**
Simple elegance is the foundation upon which the 27 superior and deluxe rooms of the Spa Village rest. Echoing with the gentle traditions of Balinese culture, each room blends exotic grace with modern comfort. Against the vibrant landscape of the Spa Village, accommodation is transformed into a private haven where each bedroom connects to spacious marble bathrooms with sunken bathtubs. Beyond the sliding doors of every room, lie wide terraces or balconies that open up to an expanse of land and sea.
- 2 SUITES**
The spacious rooms of the suites occupy the upper levels of the Spa Village. One, close to the luminescent pool, while the other, a few steps away from the slate-hued beach of Northern Bali. Both suites have a generous living area with stunning balcony views that range from the bougainvillea and frangipani infused gardens to the clear blue waters of the Balinese ocean.
- 2 VILLAS**
Basking beneath the shade of palm trees, the resort's two villas are sanctuaries of peace with their own private plunge pool. The beds in the Villas are lovingly crafted with headboards of Balinese design. Light and airy, woven ceilings cover the underside of peaked roofs creating a personal environment of natural luxury where the serenity of Spa Village flows through, reflecting a fluid grace.
- EXTRA BED** : As our policy, no extra bed is offered as the rooms and the villas are designed to accommodate two adults.
- CHILDREN POLICY** : We welcome children above 16 years old.
- FACILITIES IN ROOMS** : Bathrobes
Hairdryer
Vanity Mirror
iPods and docking station
Telephone
Safety Box
Stocked Mini Bar



- ELECTRICAL SUPPLY** : The voltage is 220V/ 50 cycles. Adapters are available from the Lobby
- HOTEL DINING** : **The Restaurant**
The unique setting of our restaurant directly by the beach and high above the sea offers fascinating views out over the wide ocean. A large wooden carving on the rear wall combined with the comfortable rattan seating and teak tables rounds off the elegant ambience of the airy restaurant. Breakfast, lunch and dinner are served daily as an “A la Carte” menu with selections such as Indonesian Fusion and Light Western cuisine. The Restaurant’s special dessert menu changes daily. Guest may enjoy fresh local seafood daily. We also provide a vegetarian menu based on request.
Seating for 60 persons
Operating Hours:
7:00 – 10:30am Breakfast
11:30am – 5:00pm Lunch
6:30pm – 10:30pm Dinner
- The Lounge**
The best place to enjoy a sundowner or admire the unique star encrusted sky of Bali
Operating Hours: 10:00am-11:00pm
Offers sandwiches, snacks, light fare, and refreshment
- In room dining**
Operating Hours: 8:00am – 11:00pm
- HOTEL FACILITIES** : **Swimming Pool**
Right on the beach, surrounded by palms, is the 20 x 12 meter midnight-blue infinity pool. From the four quiet “Bale” pavilions next to the pool with their deep mattresses, you can watch the sampans passing in a distance with their local cargo, or simply listen to the rush of the surf
- The Boutique**
Specialized gift items, offering unique Balinese and Indonesian crafts, exclusively selected for Spa Village Tembok Bali. Satellite TV can also be viewed here. 10am – 9pm daily
- The Spa**
The wide variety of massages and treatments available offer relaxation and recuperation for both body and soul. There are five treatment rooms available. 9:00am – 8:00pm daily
- The Library**
Home to a selection of books encompassing fiction and non-fiction, reference, travel and information. The Library is located in the Lobby.



HOTEL SERVICES

: **Airport Transfers** – Private transfers to and from Ngurah Rai Airport are arranged. Transportation is automatically arranged to leave from the lobby 5 hours prior to flight departure. Our Guest Assistant will reconfirm onward flights.

Private car hire or self-drive vehicles, complete with maps are available on request

Communication/Secretarial Service – secretarial, word-processing, fax, postal services are available

Laundry and Pressing – laundry and pressing services are available 7 days a week.

Valuables – a safety box is installed in each room and villa. Spa Village Tembok regrets that it cannot accept responsibility for valuables left unattended.

Medical Assistance – Spa Village Tembok, Bali can arrange a doctor's visit, or any other medical assistance required

EXTERNAL ACTIVITIES

- Golf at the private Bali Handara Kosaido Country Club, an hours' drive from the resort.
Par : 72 (36 out, 36 in)
Yardage : - Champion Ship 6983, Regular 6371, Ladies 5698
- Kintamani and Ubud Full Day Tour
- White Water Rafting Full Day Tour
- Besakih Full Day Tour
- Karangasem Full Day Tour
- Diving
- Excursions to nearby attractions

GROUP, RESERVATIONS AND CANCELLATION POLICY

Reservations Guarantee

The hotel requires a guarantee for all reservations at booking normally in the form of one nights' room rate per room booked. This payment is to be received 14 days prior to arrival and may be paid by credit card or telegraphic transfer.

Cancellation Policy

In the event that a reservation is cancelled within 7 days of arrival date, or in the case of a non-arrival, the deposit is non-refundable.

Deposit is fully refundable if the reservation is cancelled 7 days or more prior to arrival



SPA RECOMMENDATIONS & GUIDELINES

: In consideration of other guests we ask that all cellular phones and pagers be turned off while at the spa. The Spa Village is a non-smoking facility.

TREATMENT RATES

- Penganten Melukat 100 minutes, USD58
- Campur-Campur 100 minutes, USD58
- Massage – Deluxe 50 minutes, USD29
- Massage – Supreme 80 minutes, USD45
- Mesipat 50 minutes, USD29
- Standard Manicure 50 minutes, USD50
- Standard Pedicure 50 minutes, USD50
- Mekramas 25 minutes, USD15
- Wraps 50 minutes, USD29

OPERATION HOURS

Spa Treatments: 9.00am – 8.00pm

RESERVATIONS

Advance reservations are recommended. Reservations may be made through the YTL Travel Centre at travelcentre@ytlhotels.com.my.

FACILITY FEES

All prices are subject to change without prior notification.

CANCELLATION POLICY

As a courtesy to other guests and our therapists, please give us 4 hours notice if you must cancel or change any treatments. Without this notification you will be charged in full.

GRATUITES

In appreciation of outstanding service, gratuities may be given at your discretion.

CHILD CARE

The Spa Village is appropriate for guests sixteen years and older.

SPA BOUTIQUE

Be sure to visit our Spa Boutique for an array of spa products and spa-related goods.